

Terms and Conditions

Last Updated: 3/15/2025

Welcome to Airport Express (“Company,” “we,” “our,” or “us”). These Terms and Conditions (“Terms”) govern your use of our website and our airport transportation services (the “Services”). By accessing or using our Services, you agree to comply with these Terms. If you do not agree, please do not use our Services.

1. Services

- 1.1 We provide transportation services to and from airports as per the bookings made through our website, phone, or other authorized booking platforms.
- 1.2 Service availability may vary based on location, weather, and other unforeseen circumstances.
- 1.3 We reserve the right to refuse service to anyone at our discretion for reasons including but not limited to safety concerns or policy violations.

2. Booking and Payments

- 2.1 All bookings must be made in advance through our official website, phone, or authorized partners.
- 2.2 Prices are subject to change based on demand, time of booking, and special services requested.
- 2.3 Payment must be made at the time of booking unless otherwise agreed upon. We accept major credit cards, and other payment methods specified on our website.
- 2.4 Cancellations made within 3 hours of the scheduled pickup time may be subject to a cancellation fee of 20% of the booking.

3. Customer Responsibilities

- 3.1 Passengers must be at the pickup location at the agreed-upon time. Delays beyond a grace period of 30 minutes may result in additional charges or cancellation.
- 3.2 Customers must provide accurate information regarding pickup and drop-off locations.
- 3.3 Any damage caused to the vehicle by the passenger may result in additional charges for repairs or cleaning.

4. Liability and Disclaimers

- 4.1 We are not responsible for delays caused by traffic, weather, or other unforeseen circumstances beyond our control.
- 4.2 We are not liable for lost or stolen items left in the vehicle.
- 4.3 Our maximum liability for any claim arising from our services shall not exceed the amount paid for the booking.

5. Privacy Policy

5.1 We collect and use customer data in accordance with our Privacy Policy, which can be found [link to Privacy Policy].

5.2 We do not sell or share personal information with third parties except as necessary to provide the Services.

6. Amendments

6.1 We reserve the right to update these Terms at any time. Any changes will be posted on our website with the updated date.

6.2 Your continued use of our Services after any modifications constitute acceptance of the new Terms.

7. Governing Law

7.1 These Terms shall be governed by and construed in accordance with the laws of Erie County, New York.

7.2 Any disputes arising from these Terms shall be subject to the exclusive jurisdiction of the courts in Erie County, New York.

For any questions regarding this Terms and Conditions, please contact us at buffaloairportexpress@yahoo.com , (800) 604 – 1570, or (716) 472 - 8580